

SAFER Cyber Program Claims Reporting Procedure



Incident Reporting

A member suffers a cyber incident and reports it to Cipriani & Werner, Breach Counsel, using any of the following methods that are available to them 24/7.

- **Telephone:** 833.63.CYBER (29237)
- **Email:** cwcyber@c-wlaw.com
- **Breach Counsel direct line:** 516.680.8043

Incident Response

The Breach Counsel will help members assess the situation and discuss and recommend the next steps.

Claim Reporting

At the time the incident is reported, the member will be provided with an option to tender the claim (**recommended**).

If the member chooses to tender a claim, Cipriani & Werner will then notify Bates Carey (Hamilton's claims administrator) and Keenan.

If the member has reported an incident through the telephone hotline, but after speaking with the Breach Coach no longer wants to proceed with the claim, the claim will be withdrawn and closed.

Recovery

The Breach Counsel will help the member determine appropriate third-party vendors to contain the incident and support the member in the recovery of their business activities.